Session: M1-2 Slide No.1/30

Session: M1-2

Steps in Procurement Cycle Risk Factors

Public Procurement Process

Steps in Competitive Process

Session: M1-2 Slide No.2/30

Identification of Need, Estimated Cost, Availability

Procurement Planning

Tender/Proposal Documents Preparation

Advertisement

Tender/Proposal Preparation and Submission

Tender/Proposal Opening

Tender/Proposal Evaluation/(Negotiation) / Approval

Notification of Award/Signing

Contract Administration and Management

Risk in Procurement

Session: M1-2 Slide No.3/30

Each Procurement Step is connected with risk

Method:

Identification of risk factors

Analysis of probability of risk occurring and likely consequences

Action Plan for Allocation & Mitigation of risk:

- Avoiding, eliminating, reducing
- Accomodating
- Transfer (insurance, security)

Risk Analysis

Session: M1-2 Slide No.4/30

We will go through the Steps in the Procurement Cycle and discuss some Risk Factors

Procurement Preparation

Session: M1-2 Slide No.5/30

All procurement starts with good Preparation ...

Elements of Procurement Preparation

Session: M1-2 Slide No.6/30

- Identification of needs
 - Object, quality, quantity, delivery time, place, price
- Choice of Procurement Method
 - Contract value (packages, lots)
 - Attracting maximum competition

We'll discuss details of Procurement Planning later on

Risk Factors (examples)

Session: M1-2 Slide No.7/30

- Under-/overstatement of needs
- Misinterpretation of user needs
- Insufficient funding
- Selecting inappropriate procurement method
- Insufficient knowledge of Market
- Lack of offers from suitable tenders
- Under-estimating costs & time frame

More risk factors – Actions for allocation/mitigation – discuss!

Reducing Risk – Action

Session: M1-2 Slide No.8/30

- Analyse need accurately
- Improve consultation with users
- Make careful cost estimation
- Carry out Market Analysis and communicate (objectively) with potential tenderers
- Use functional and performance requirements
- Obtain appropriate budgetary approvals before undertaking the process

Next step: Design & Specification

Session: M1-2 Slide No.9/30

Main purpose:

- Clear, unambiguous standard descriptions compliant with PE requirements
- Enough information for tenderers to prepare offer and tender price
- Equal opportunity to all suppliers
- Opportunity for alternate technology
- Enable evaluation against defined criteria

In particular: No Trade Marks

Session: M1-2 Slide No.10/30

- No reference to a particular trade mark or trade name, patent, design or type, specific country of origin, producer or service supplier Rule-29(3)
- Where reference to a brand is unavoidable, the words "or similar or equivalent" should be used Rule-29(4) (seldom!)

PE may involve experts

Technical Specifications – Risk

Session: M1-2 Slide No.11/30

Risk Factors & likely consequences:

- > Narrow definition, commercial specification
 - few tenders, not most suitable product
- Biased specification inadequate responses, claims of unfair process
- Inadequate requirements variety of offers not meeting needs, difficult to evaluate

Discuss!

Mitigating Actions: Specifications

Session: M1-2 Slide No.12/30

- Define specification in terms of required outputs – function, performance, terms of need
- Ensure specification consistency with needs analysis
- Observe budget/resources
- Implement a control function to review specification before release
- Be familiar with requirements
- Get experience!

Next: Procurement Documents

Session: M1-2 Slide No.13/30

PE completes STD/SRP etc. with purchase-specific information

Encourage eligible, qualified Tenderers/
Applicants to participate

Provide equal opportunities and clear evaluation criteria

Risk Factors – Mitigation – Discuss!

Procurement Documents Preparation

Session: M1-2 Slide No.14/30

More on STDs / SRPs will follow

Risk Factors:

- Terms and conditions unacceptable to tenderers
- Providing inadequate information
- Confusing tenderers by inconsistent requirements

Reducing Risk: Documents

Session: M1-2 Slide No.15/30

Action:

- Improve implementation of procurement policies, guidelines and practices
- Improve Market knowledge
- Seek information (objectively) from potential tenderers
- Provide staff with appropriate training

Steps in Competitive Process (again!)

Session: M1-2 Slide No.16/30

Identification of Need, Estimated Cost, Availability

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Next step: Tender Preparation/Submission

Session: M1-2 Slide No.17/30

Tenderers' activities:

- May seek clarification of Procurement
 Documents and attend Pre-tender Meeting
 (if held)
- May withdraw, substitute or modify tender before deadline
- Tender forms completed and signed
- Tender security posted
- Tender submission right time, right place

Risk Factors: Tender Prep./Submission

Session: M1-2 Slide No.18/30

- Failure by PE of adequately answering clarification questions/making answers available to all tenderers
- Favouritism by PE (actual or perceived) in answering clarification questions
- Breach by PE (actual or perceived) of confidentiality
- Low response from suppliers, errors, mistakes
- Poor value for money due to limited competition

Re: Tender Preparation/Submission

Session: M1-2 Slide No.19/30

Your experiences?

Next Step: Tender Opening (TOC)

Session: M1-2 Slide No.20/30

- Tenders shall be opened at the time and place specified in the Invitation for Tender (IFT) in presence of the interested Tenderers or their authorised representatives
- Persons not associated with the Tender are not allowed to attend the opening of Tenders
- ➤ Tender opening shall not be delayed on the plea of absence of Tenderers or his or her representatives, as the presence of Tenderers or their authorised representatives is optional
- Information be read out to all present and recorded in TOS

Tender Opening

Session: M1-2 Slide No.21/30

Discussion

Next step: Tender Evaluation (PE, TEC)

Session: M1-2 Slide No.22/30

- Preliminary examination:
 compliance, adequacy, authenticity –
 incomplete tenders eliminated
- PE may seek clarification, not changes in price or substance
- Technical examination, responsiveness
- Evaluation against criteria
- Financial evaluation & price comparison
- Identification of successful tenderer –
 Post-qualification

Risk: Tender Evaluation

Session: M1-2 Slide No.23/30

- Failure by TEC to follow effective evaluation procedures
- Breaches of security by PE/TEC
- Subjective, not objective evaluation of tenders
- Evaluation criteria not clear or identifiable to tenderers – retendering
- Post-qualification negative
- Selecting an inappropriate supplier not able to execute contract

Tender Evaluation

Session: M1-2 Slide No.24/30

Discussion

Last step: Contract Award/Execution

Session: M1-2 Slide No.25/30

PE/Successful-Tenderer activities:

- Notification of award (NOA) before expiry of tender validity date (constitute the contract)
- Accept from successful tenderer within 7 wd
- Performance security posted (within set deadline)
- Signing of contract by both parties (confirmation)
- Execution following contract terms No changes

Risk: Contract Award/Execution

Session: M1-2 Slide No.26/30

- Unwillingness of the supplier/contractor to accept the contract
- Performance security not posted
- Delays in delivery as per contract
- Delivery of unsatisfactory products/materials
- Unauthorized increase by PE in scope of work (additional costs)
- Loss or damage to goods/materials
- Fraud

Contract Award/Execution

Session: M1-2 Slide No.27/30

Discussion

Cases

Session: M1-2 Slide No.28/30

Two examples:

(1) Hospital X-ray equipment

- Too voluminous to come through the entrance
- No shielding against radiation established
- Flooring too weak
- No educated manpower

(2) Office supplies

No storage space available

Cases

Session: M1-2 Slide No.29/30

Trainees may have many examples!

Risk in Procurement

Session: M1-2 Slide No.30/30

More on Risk Management in Module Four